



BRINGING GUESTS TO THE POOLS

Residents

▶ **How do I get guest visits?**

Each season, 10 guest visits are added to each resident's household account, free of charge. Residents may purchase additional guest visits if desired. (*See below*)

▶ **How to purchase additional guest visits? (non-refundable/non-transferable)**

Resident guest visits are only sold in increments of 10-visits at \$40 each and may be purchased online at broadlandshoa.org/pool. Guest visits are virtual, no physical passes are issued. Please purchase your guest pass well in advance, as you will need to send an email to pools@broadlandshoa.com after completing your purchase to have the guest visits added to your account. Allow up to three business days for your account to be updated. Requests made over the weekend or on holidays will be reviewed on the next business day.

- ▶ **How many guests can I bring and how do they work?** Only two (2) guests per member are permitted or a maximum of six (6) per household at a time. Remember, guest visits are virtual, no guest passes are provided. **No need to register your guest ahead of time** – just bring your guest to the pool and the lifeguards will deduct visits for each guest entering the pool. At that time, you will be required to write down your guest information in the guest log. **IMPORTANT:** Guest visits allow a non-member to enter a Broadlands pool but only if accompanied by a valid virtual pool pass holder. A guest visit is defined as a single entry on a single date, as selected by the pool member. Upon exiting the pool facilities, the guest visit expires, and re-entry is not allowed. Should the pool member and guest wish to return to any of the Broadlands pool facilities that same day or any other day, then an additional guest visit will be required to gain reentry.

- ▶ **Use it or Lose it.** Accrual of guest visits do not roll over to the next season. The HOA will reset resident accounts back to 10 visits the next season.

Please contact the HOA office with questions at pools@broadlandshoa.com
or 703-729-9704, press 4